
ARGYLL AND BUTE COUNCIL

**ENVIRONMENT, DEVELOPMENT AND
INFRASTRUCTURE COMMITTEE**

CUSTOMER SUPPORT SERVICES

3 MARCH 2022

**KEY PERFORMANCE INDICATORS FQ3 2021/22 –
DEVELOPMENT AND ECONOMIC GROWTH
ROADS AND INFRASTRUCTURE SERVICES**

1.0 EXECUTIVE SUMMARY

1.1

presentation process for regular performance reporting. As a consequence of Covid-19 alternative options for each PIF activity have been agreed by the Executive Leadership Team (ELT).

1.2

This paper presents the Environment, Development and Infrastructure (EDI) Committee with the FQ3 2021/22 Key Performance Indicators (KPIs) for Development and Economic Growth and Roads and Infrastructure Services.

ARGYLL AND BUTE COUNCIL

ENVIRONMENT, DEVELOPMENT AND
INFRASTRUCTURE COMMITTEE

CUSTOMER SUPPORT SERVICES (2021) 35R5EJ& EMC / P AMRT

5.0 CONCLUSION

- 5.1 Simplifying and focusing the performance reports in this manner is a proactive approach to help minimise back office function/non-essential activities whilst maintaining a level of service that supports scrutiny, performance monitoring and out statutory duties.

6.0 IMPLICATIONS

- 6.1 Policy: None
- 6.2 Financial: None
- 6.3 Legal: The Council has a duty to deliver best value under the Local Government in Scotland Act 2003
- 6.4 HR: None
- 6.5 Fairer Scotland Duty: None
 - 6.5.1 Equalities - protected characteristics: None
 - 6.5.2 Socio-economic Duty: None
 - 6.5.3 Islands: None
- 6.6 Climate Change: None
- 6.7 Risk: