Council Performance Report Services	Development and Infrastructure	Period: FQ1 19/20							
	SUMMARY OF PERFORMANCE - No. of Success Measures:								
Green 35									
Red 4									
No Data 0									
Delivering Our Outcomes									
Corporate Outcome 5 - Our economy is diverse and thriving									

BO110 We support businesses, employment and development opportunities

1. Argyll and the Islands LEADER funding was allocated to 4 projects at the LAG meeting on 20<sup>th</sup> June 2019. These amounted to a LEADER allocation of £1,009,937.49. This takes the total of Argyll and the Islands LEADER projects either approved or approved in principle to 39, which includes a total of 5 co-operation projects. The total amount of LEADER funding committed is 78.82% of the total LEADER fund of £4m (excluding admin costs). This reflects a couple of significant projects that were unsuccessful in gaining LEADER approval. The funding awards are broken down by the LDS themes as depicted below:

22 community projects; award £2,188,538.82;

5 co-operation projects; award £102,647.28;

3 farm diversification projects; award £140,186.17

9 small business support scheme projects; award £721,244.09;

ALL SERVICES

5. The reduction in staff in response to reducing budgets has resulted in limited resilience for day to day operational activities. Some very experienced members of staff have left the organisation and services have been amalgamated. This has left some key areas where we are having to recruit and will mean staff covering much larger areas until we have a full complement of trained staff.

# Ourrent Key Challenges and Actions to address the Challenges

### Key Challenges and Actions to address the Challenges

BO110 We Support Businesses, Employment and Development Opportunities (EDST)

- 1. Challenge Secure heads of terms agreement for the Rural Growth Deal through negotiation with the Scottish and UK Governments.
- 1. Action Detail Extensive consultation with stakeholders and public consultation has been undertaken to shape the Rural Growth Deal. Continue negotiation with key civil servants from the Scottish and UK Governments and key project stakeholders. Aim to sign a Heads of Terms Agreement with both Governments in late 2019, although this is at the discretion of the Scottish and UK Governments.

Carried Forward From Previous Quarter:	Action Milestone Dates:	Responsible Person:		
Y	November 2019 (estimated)	Head of Development and Economic Growth/Strategic Transportation Manager		

# Key Challenges and Actions to address the Challenges

BO110 We Support Businesses, Employment and Development Opportunities (EDST)

- 2. Challenge To transfer operation of the Helensburgh Park and ride Car Park to ScotRail.
- 2. Action Detail Following completion of the construction of the Helensburgh Park and Ride Car Park, funded by Strathclyde Partnership for Transport (SPT), the Counc

ľ	Carried Forward From Previous Quarter:	Action Milestone Dates:	Responsible Person:
	Y	TBC	Strategic Transportation Manager/Strategic
			Transportation Delivery Officer

# Key Challenges and Actions to address the Challenges

BO110 We Support Businesses, Employment and Development Opportunities (EDST)

- 3. Challenge Lobby Transport Scotland for greater investment in local transport infrastructure and services as part of the National Transport Strategy (NTS2) /Strategic Transport Project Review (STPR2) process.
- 3. Action Detail

# Key Challenges and Actions to address the Challenges

BO110 We Support Businesses, Employment and Development Opportunities (EDST)

5.

Key Challenges and Actions to address the Challenges

### BO110 We Support Businesses, Employment and Development Opportunities (PHRS)

- 7. Challenge Update and Improve our Conservation Area Appraisal Coverage. Continuing to deliver 2 conservation area appraisals in the absence of the conservation officer who was on maternity leave until January 2019. Cover arrangements had been planned within the LDP team, but workload pressure within the LDP work (as above) and the extended length of consultation period that was required for the Slate Island Conservation Area Appraisals means that the planned timetable of work slipped. In addition it is now necessary for the Design and Conservation officer to support the development policy team writing the Proposed LDP2.
- 6. Action Detail Conservation Area Appraisals for Ellenabeich and Easdale will be reported to PPSL during FQ2 as will the designation of Helensburgh Town Centre Conservation Area. Further work on Lochgilphead and Tarbert will follow late in the year.

Carried Forward From Previous Quarter:	Action Milestone Dates:	<b>Responsible Person:</b>
Y	FQ4 19/20	Senior Planning and Strategies Officer

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### Key Challenges and Actions to address the Challenges

### BO104 Our Communities are Supported and Protected (PHRS)

- 8. Challenge Effective service management, meeting our core statutory priorities and our improvement agenda
- 7. Action Detail Deliver the

Carried Forward From Previous Quarter: N	Action Milestone Dates: FQ4 19/20	<b>Responsible Person:</b> Head of Development and Economic Growth/Head of Roads and Infrastructure Services						
Key Challenges and Actions to address the Challer	iges							
Maritime and Coastguard Agency (MCA) are lik	<b>ose (RAS)</b> ort Scotland. Council currently subsidising these services to the ely to mean that the current Lismore ferry will not meet new Scotland and CMAL regarding a replacement vessel that will n	criteria. This is expected to be applicable by October						
9. Action Detail Discussions commenced with Transport Scotland as part of Ferries Transfer. A further report will be prepared for Environment, Development and Infrastructure (EDI) Committee which will set out the timeline for decisions on ferry replacement subject to the outcome of the ferry transfer proposal.								
Carried Forward From Previous Quarter:Action Milestone Dates:Responsible Person: MarineYOngoingOperations Manager								
Key Challenges and Actions to address the Challer	iges							

Key Challenges Resolved In Previous Quarter

BO102 We Provide Support, Prevention and Opportunities to Help People Make Better Lifestyle Choices

1.

	Our Off-Track Performance Indicators							
INDICATO	INDICATOR REF: PR102_03-Amount of income generated by Welfare Rights							
TREND TARGET ACTUAL OWNER FQ1 19/20 FQ1 19/20			OWNER	COMMENTARY				
	£625,000	£584,083	Margaret- Ann Moran	Although this figure is slightly below target, there will be an adjustment to the figures next quarter which should achieve the target.				

TREND	D TARGET ACTUAL OWNER COMMENTARY		COMMENTARY	
	FQ1 19/20	FQ1 19/20		
	95	88	Alan Morrison	The service requires to carry out routine interventions to commercial premises for a variety of different disciplines, including food hygiene, food standards, licensing standards. Animal health and welfare, and trading standards. This is undertaken on a risk-based targeted approach, with all premises being rated according to the type of business and the risks they pose (potential or actual) and they are classified high risk. Medium and low. Inspections are programmed depending on the risk, wit

TREND	TARGET	ACTUAL	OWNER	COMMENTARY
	FQ1 19/20	FQ1 19/20		
	337,067	188,417	lshabel Bremner	188,417 visitors April and May. June figures not yet available. The Heart and Soul marketing campaign has now concluded. The paid digital campaign had a total reach of 2.83 million, total film views amounted 155,000, 20,000 unique users to the campaign landing page and 5,596 email sign ups. £10,000 was granted to AITC towards a strategic marketing campaign in 2019/2 (working title UISGE 2020) this project was successful in being offered VisitScotland Growth Fund match funding in April, this campaign has a marine tourism focus and covers the wider west coast of Scotland not just Argyll. It is hoped it will position the region to gain maximum coverage in the Year of Coasts and Waters themed year in 2020. Another grant of £10,000 has been made to AITC towards a Food and Drink focused campaign to be delivered in 2020/21, th is subject to a successful VisitScotland Growth Fund application in the following financial year.

INDICATOR REF: RA113_03-Days lost due to breakdown or maintenance of our marine assets or infrastructure								
TREND	TARGET FQ1 19/20	ACTUAL FQ1 19/20	OWNER	COMMENTARY				
	0	1	Stewart Clark					

INDICATOR REF: RA113\_05



The financial reporting for FQ1 2019/20 can be found in the following Committee Papers - Policy and Resources Committee - 15 August 2019

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