



DELIVERING OUR OUTCOMES – OUR KEY PERFORMANCE INDICATORS

Indicator: COM107\_01 Provide quality meals within cost margins to all pupils.

[Why measure this? All pupils have the opportunity for a nutritious, quality school meal](#)

Commentary:

This indicator is above target and performance has improved since the last reporting period

TARGET FQ1	ACTUAL FQ1	BENCHMARK	PERFORMANCE
Minimise quarterly food cost variance of +/-5%	-4.21% <b>G</b>	2019/20: average 3.0%	

## KEY TO SYMBOLS

**R** Indicates the performance has not met the expected Target

**G** Indicates the performance has met or exceeded the expected Target

The Performance Trend Arrow indicates the direction of travel compared to the last performance reporting period

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Indicator: LRS102\_01 Advice and assistance from Welfare Rights is provided to Clients to ensure they maximise their income.

**Why measure this? It is important that the correct amount of welfare rights are being claimed for every Client.**

Commentary:

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Indicator: LRS110\_03 Maintain the percentage of all Small Medium Enterprises (SMEs) that win Council contracts.  
 Why measure this? This illustrates the level of support given to Small or Medium Enterprises. This is also reported to the Scottish Government.

Commentary:

This indicator is above target and performance has improved since the last reporting period

TARGET FQ1	ACTUAL FQ1	BENCHMARK	PERFORMANCE
76%	98.1% <b>G</b>	2020/21: TBC 2019/20: 107.9%	

