

SERVICE ANNUAL PERFORMANCE REPORT

ROADS & INFRASTRUCTURE SERVICES

PERIOD: FINANCIAL YEAR 2019/20

DELIVERING OUR OUTCOMES – CASE STUDIES ILLUSTRATING THE POSITIVE CONTRIBUTION TO OUR COMMUNITIES

Marine Safety Compliance

[Corporate Outcome](#)

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Maintaining Argyll and Bute's Roads

Corporate Outcome: We Have An Infrastructure That Supports Sustainable Growth

Business Outcome 113 Our Infrastructure Is Safe and Fit For The Future

This year's roads capital programme has delivered a £6million investment in Argyll and Bute's local road network on time and to budget.

Despite diminishing resources and reduced spend per kilometre, the Council's operations team has delivered significant improvements to our network, making it the fifth fastest improving local road network in Scotland – delivering excellence with reduced capacity.

A suitable local road network, particularly in a rural setting with a unique set of engineering challenges, is vital for community resilience and economic growth.

The nationally accepted Road Condition Index Survey shows that there are now more roads in the area in a green (good) condition, and crucially in terms of community resilience, fewer roads in a red (poor) condition.

In developing the programme, the condition and strategic importance of roads is considered alongside feedback from partner agencies like the emergency services as well as community/public feedback, which is all recorded on our asset management system, allowing engineers to make appropriate recommendations which balance wants and needs.



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Cardross Crematorium

Corporate Outcome: We Have An Infrastructure That Supports Sustainable Growth

Business Outcome 113 Our Infrastructure Is Safe and Fit For The Future

For a number of years this team has continually delivered excellence – supporting families at the most difficult of times and providing first class, dignified crematorium services.

Recently they continued to provide the same high levels of service during major upgrade works at the crematorium – working out of a temporary facility for some five weeks – and all while preparing for an inspection.

There has been increased national attention on local authority cremation services in recent years and new regulations were introduced. Cardross was recently inspected by HM Inspector of Cremation to see how they were complying with the new regulations.

The inspector examined the processes from the point of contact all the way through to dispersal of ashes, with checks carried out on randomly selected paperwork and computer records.

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Securing Partner Funding to Help Maintain our Roads

Corporate Outcome: We Have An Infrastructure That Supports Sustainable Growth

Business Outcome 113 Our Infrastructure Is Safe and Fit For The Future

Argyll and Bute has secured £1.7m the Scottish Government's Timber Transport Fund.

The council has been successful in getting the largest share of the government's £6.6m fund which

