

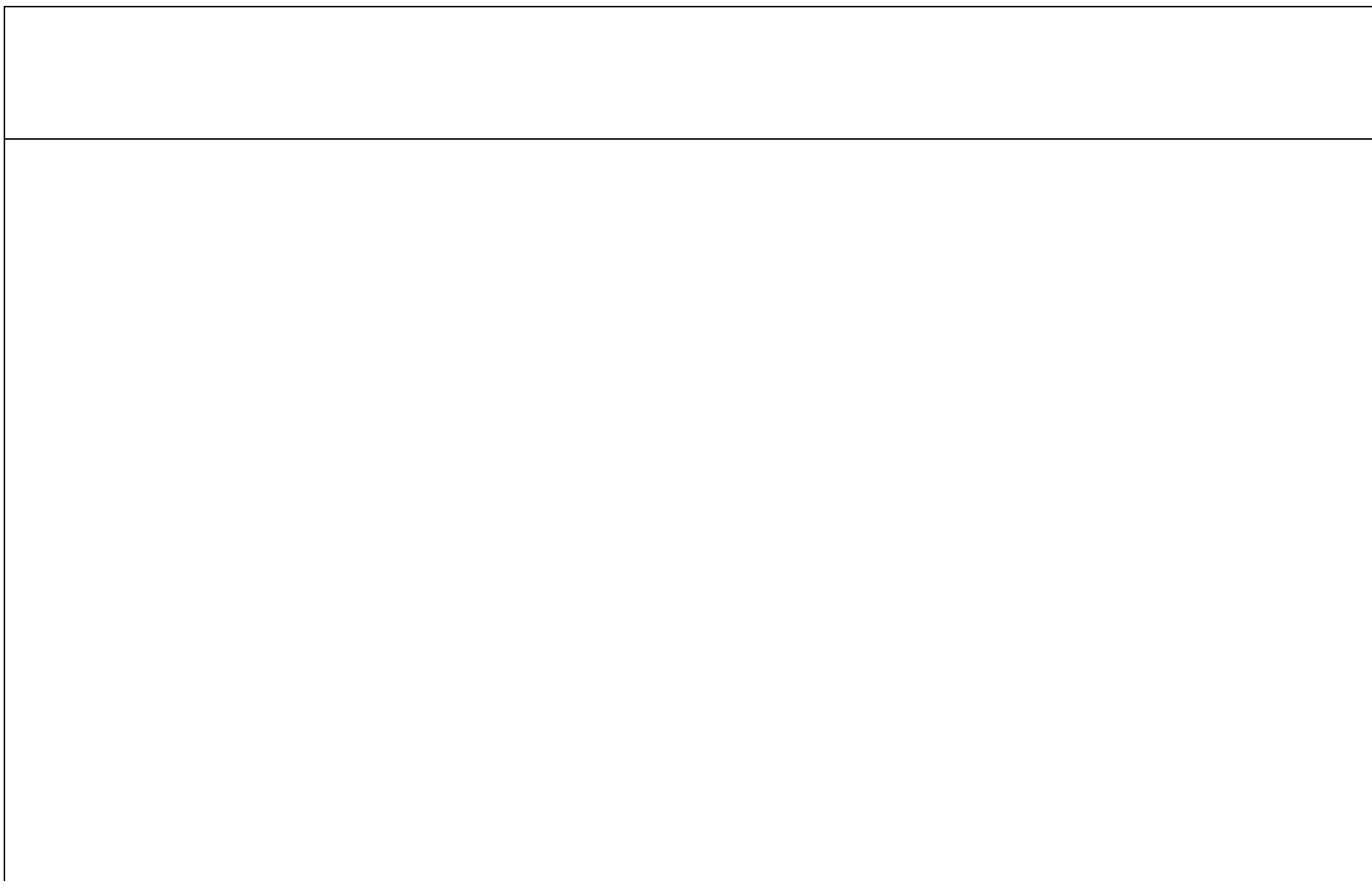
SERVICE ANNUAL PERFORMANCE REVIEW

NAME OF SERVICE: LEGAL & REGULATORY SUPPORT	PERIOD: FINANCIAL YEAR 2020/21
1. DELIVERING OUR OUTCOMES Our case studies help illustrate the positive contribution the Service has made to our communities and provides examples of good service delivery.	
Corporate Outcome - People Live Active Healthier And Independent Lives Business Outcome BO102: We Provide Support, Prevention And Opportunities To Help People Make Better Lifestyle Choices <i>Success Measure: LRS102_01-Advice and assistance from Welfare Rights is provided to Clients to ensure they maximise their income</i> a) We worked with service partners to deliver the redesigned advice service to cope with demand from vulnerable and non-vulnerable clients. Advice and assistance from Welfare Rights is provided to Clients to ensure they maximise their income. Exceeded targets despite difficult delivery.	
Corporate Outcome - People Will Live In Safer And Stronger Communities Business Outcome BO104: Our Communities Are Protected And Supported a) The Trading Standards Team maintained a reactive presence to deal with all premises identified as high risk. b) Developed the Community Safety Partnership Strategy 2021-2023 which underpins the Argyll and Bute Outcome Improvement Plan and sets out strategic priorities in relation to: <ul style="list-style-type: none">• We live in a safe and positive community• We encourage safer road and water use• Our natural and built environment is protected• Our communities are supported and included It also identifies how key partners including the Council, Police Scotland, Scottish Fire and Rescue Service, HM Coastguard, Health & Social Care Partnership (HSCP), Third Sector Interface (TSI)	

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Corporate Outcome - Our Economy Is Diverse And Thriving

Business Outcome BO

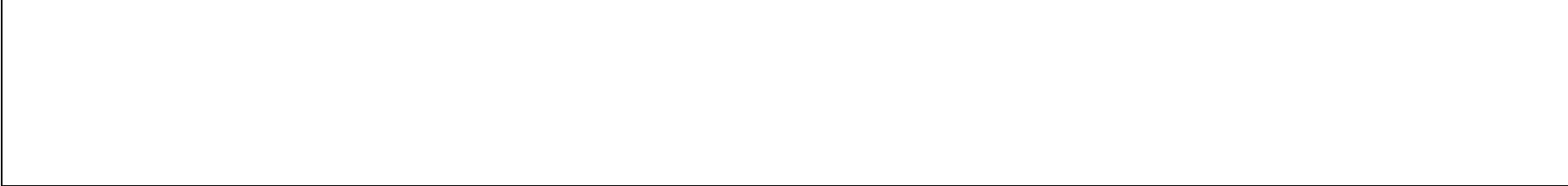
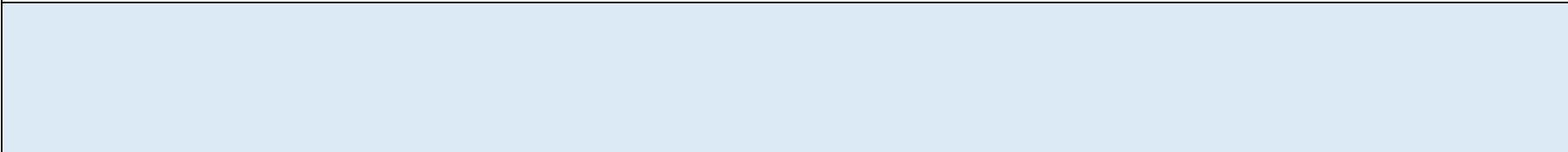


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Corporate Outcome - Getting it right

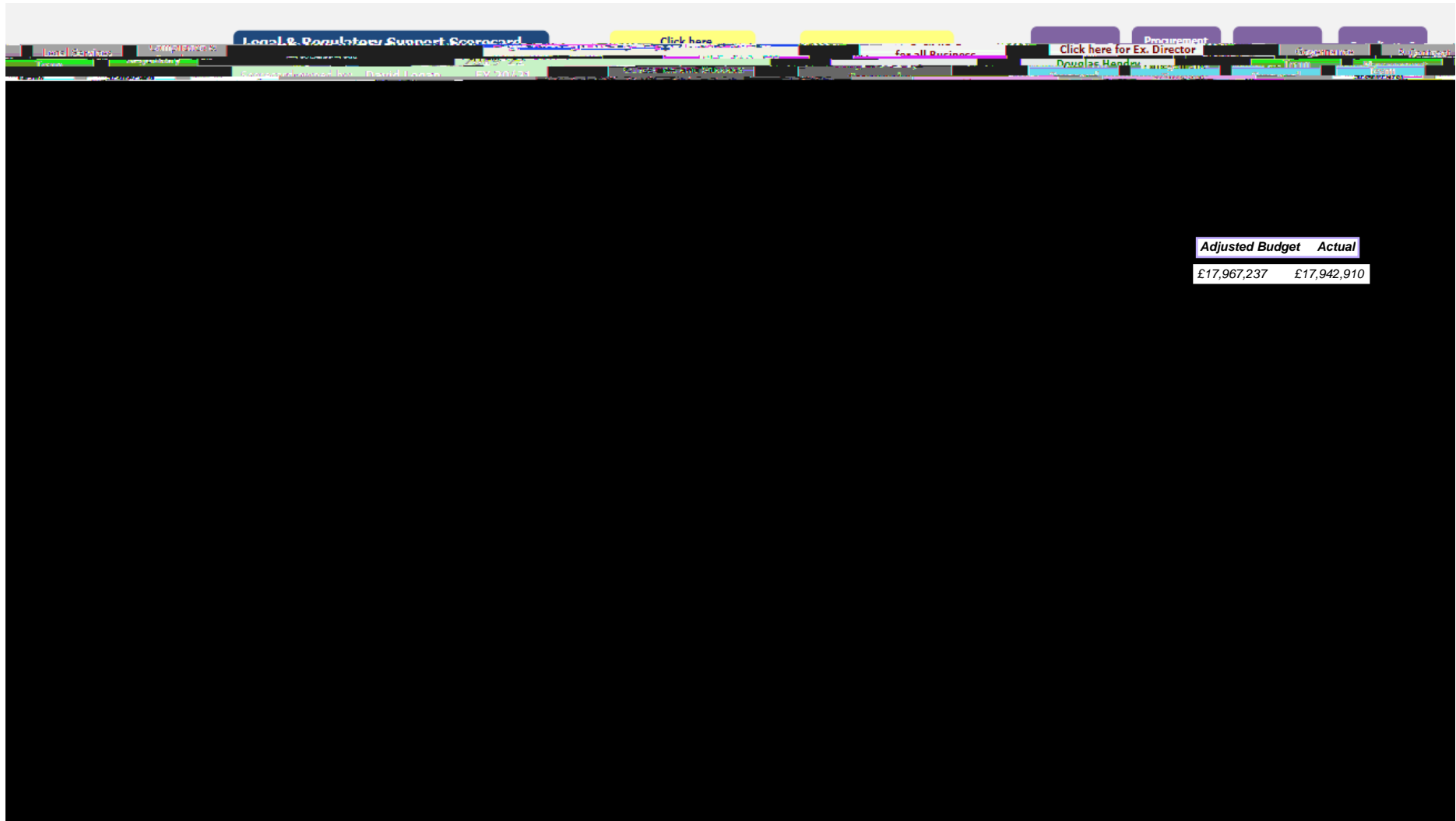
Business Outcome BO116: We Engage And Work With Our Customers, Staff And Partners

a) Led the Council's Tactical Group and provided a co-ordinated response across Legal & Regulatory Support Teams who lead on Health & Safety and the



SERVICE ANNUAL PERFORMANCE REVIEW

LEGAL & REGULATORY SUPPORT – ANNUAL SCORECARD 2020/21



SERVICE ANNUAL PERFORMANCE REVIEW

Legal & Regulatory Support Scorecard

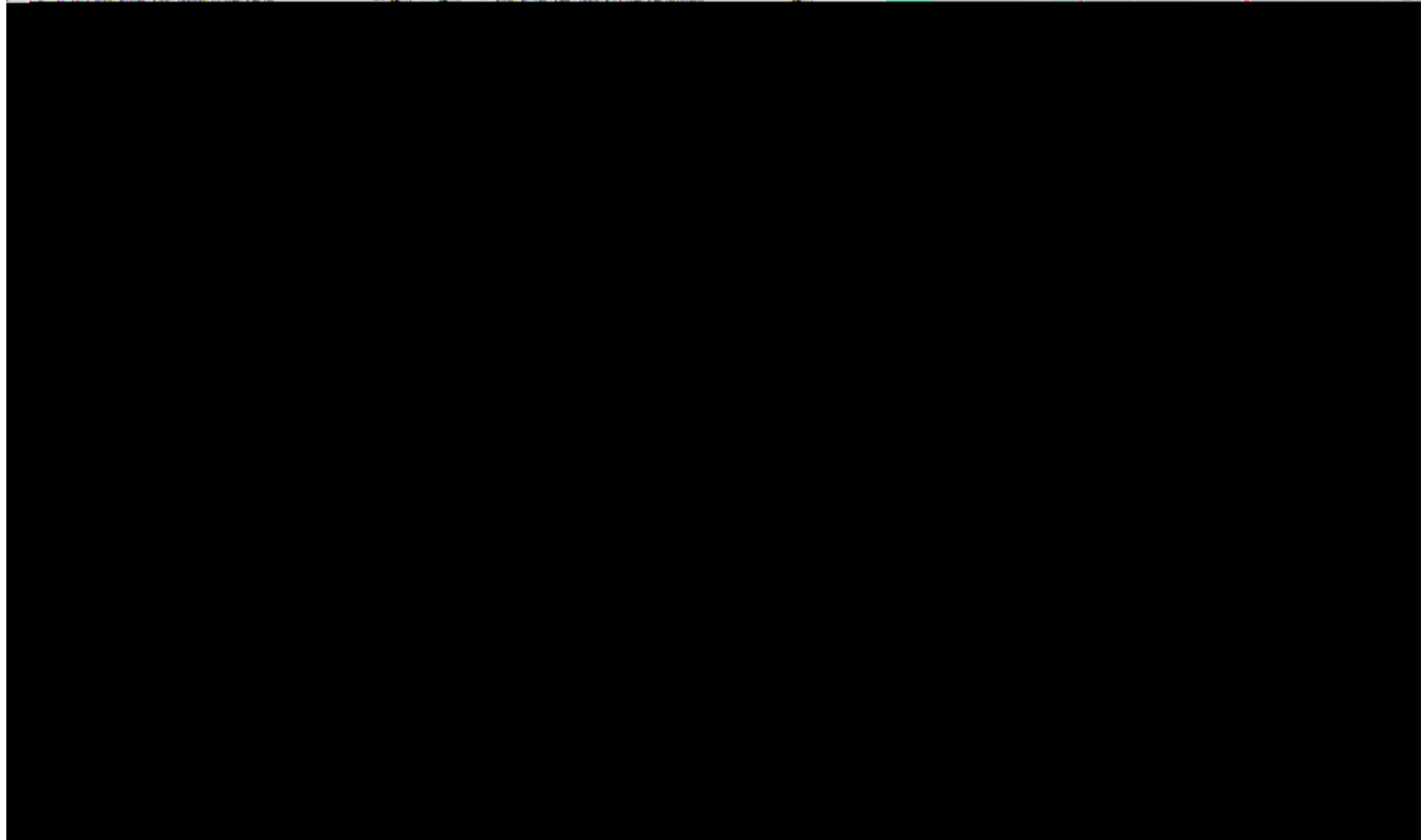
2019-22

Scorecard owned by: David Logan

FY 20/21

BO113: Our Infrastructure Is Safe And Fit For The Future [LRS]

Success Measure



SERVICE ANNUAL PERFORMANCE REVIEW

