





## DELIVERING OUR OUTCOMES

### Corporate Outcome – People Live Active, Healthier and Independent Lives

1. In 2021/22 a total value of £521,815 in Scottish Welfare Fund grants were paid to support vulnerable people.
2. The amount of Discretionary Housing Payments distributed to households in need was £906,187
3. We paid out £269,950 in grants to cover food and fuel for people in poverty and successfully referred them for support to advice agencies.
4. Administered the Argyll and Bute Resilience Fund (ARF) in 2021/22 (value of £385,000) to support the community in the Argyll and Bute area.

## Corporate Outcome - Education, Skills and Training Maximise Opportunities for All

1. Digital video conferencing equipment is now installed in all Secondary schools. Consequently, young people disadvantaged by the remoteness of a locality now have access to the same curriculum offer as those in more populated areas.
2. A total of 1,067 young people gained a Wider Achievement Award at SCQF levels 4-7 during 2020/21. This equates to 90% of all entries.
3. A total of 95.02% of young people left school into a positive destination. This is an increase of 2.7% on the 2020/21 figure.
4. The level of participation in education, training or employment for 16-19 year-olds is 93.5%, we remain in the top 10 Scottish local authorities for participation levels.
5. The NOLB (No One Left Behind) employability programme was revised to accommodate learners. As a result some adult learners use a blended approach of online and distanced learning.

## Corporate Outcome - Our Economy Is Diverse and Thriving

1. As part of the continuing easing of lockdown measures, agreements were put in place to enable businesses to utilise public spaces identified by the Council.
2. We awarded nearly £24.5 million of Non-Domestic Rates reliefs to support local businesses.
3. Support provided from Business Gateway via DigitalBoost (Scotland's national digital upskilling programme) and grant support from the Council helps local jewellery maker.
4. A total of 1,284 export health certificates were issued to businesses for exporting to non-EU countries (e.g. China, Middle East etc.) and 195 certificates for export to EU countries.
5. A Rothesay Townscape Heritage (TH) grant of £311,601 supported the comprehensive repair of a prominent listed building.
6. Our #abplace2b Instagram account is the most followed of all of Scotland's councils.
7. We developed and promoted our 'Have a great time. Be a great visitor.' message and campaign.

## Corporate Outcome - We Have An Infrastructure That Supports Sustainable Growth

1. We maintain the average time to resolve ICT incidents at less than 2 hours, which is well below the target of 4.5 hours.
2. The scheme to rationalise our Oban depots was fully completed this year.
3. Progressing a £20m scheme to replace/renew key pieces of marine infrastructure to allow for full and unfettered access to and from Fionnphort/Iona.

4. Road improvements totaling over £10m of council funding together with an additional £1.4m from the Timber Transport Fund were delivered.
5. Over 100 individual road reconstruction schemes were improved, contributing to keeping Argyll and Bute open for business.
6. Successfully car3.1 (v)-119 Td()-1 (u)0.5 /TTius.

# SIGNIFICANT CHALLENGES DURING 2021/22

- 1. The Social Work Finance Team continue